

Two-Factor Authentication

Safeguarding your business-critical documents and data is a top priority for etherFAX. We have engineered our network with defense in-depth technology, advanced encryption, and two-factor authentication.

Today, millions of people trust etherFAX to transport sensitive data, patient information, sales orders, legal documents and other pertinent correspondence. Our global team and strategically located data centers continuously monitor events around the clock to ensure that all transmissions remain secure.

To maintain the highest possible security, two-factor authentication is a requirement for logging into the etherFAX portal. We currently use Google Authenticator, as this is the most widely accepted two-factor authentication application.

All etherFAX employees, resellers, partners, integrators, and customers are required to utilize two-factor authentication when accessing the etherFAX portals.

Setup can be completed upon logging into the etherFAX portal, where instructions will be provided.

Two-Factor Authentication

1. **Download** the Google Authenticator to your mobile phone.
2. **Sign in** to the etherFAX customer portal by entering your account number, username and password.
3. **Click** to generate barcode. Using the Google Authenticator, scan the barcode from your phone.
4. **Enter** the time-sensitive access code and click verify. You will now be directed to the etherFAX customer portal.

For more information, contact a Sales team member at 877-384-9866 or sales@etherFAX.net.

About etherFAX

Founded in 2009, etherFAX® provides an intelligent, software-defined network and suite of applications to facilitate the exchange of business-critical documents and information. etherFAX's patented technology is widely utilized across a broad range of industries. Leveraging the cloud, artificial intelligence, and data extraction technologies, etherFAX helps organizations to save time, money, and resources by automating processes and workflows. etherFAX's encrypted data exchange solutions operate in a HIPAA and SOC 2® compliant environment that is both HITRUST CSF® and PCI DSS certified.