







etherFAX UM Connect is the first telephony component for Exchange 2010 UM that allows you to receive your voice and fax calls in one system. etherFAX UM is a natural complement to your Exchange server that allows automatic detection of fax and voice calls and conveniently redirects them to etherFAX. There is no need to purchase or install additional hardware and it installs in minutes. Unlike other solutions, the etherFAX UM component does not force customers to use T.38 over the public internet, but routes them reliably and securely via the etherFAX network. etherFAX employs a defense-in-depth security model that assures the privacy of your private and sensitive information. etherFAX UM connect can be used as a standalone service or in conjunction with your existing fax server software. This service provides for both inbound and outbound faxing and easily adapts to any deployment configuration.

ETHERFAX UM CONNECT FEATURES

-  Keep existing fax numbers—no porting to an outside service
-  Use same number for phone and fax, a feature of Exchange UM
-  No t.38 and/or G.711 over the public Internet, making faxes secure and reliable.
-  Inbound and outbound fax termination—a comprehensive solution that is simple to implement.
-  Compliment Microsoft OCS and Lync with an electronic fax option.
-  Already have a fax server? No Problem, etherFAX replaces the fax boards and phone lines.



HOW IT WORKS

OUTBOUND

A fax job is submitted to Exchange, Exchange recognizes the destination is a fax number and creates a real time, secure connection utilizing the etherFAX communication protocol, to the etherFAX data centers for outbound delivery. Upon completion of the fax, a confirmation is sent back.

INBOUND

A fax call is submitted to Exchange 2010. Exchange recognizes a fax tone and immediately hands off the fax call to etherFAX Exchange UM connector software. Upon completion of the transmission etherFAX connect initiates a secure channel with the etherFAX data center, where the fax is either delivered to your local fax server and or a recipient of your choice.

